

SUNRISE LANDING COVID 19 POLICIES

For the 2022 season

SAFETY PLAN/POLICIES

1. WE ARE ONLY ACCEPTING RESERVATIONS FROM GUESTS WHO WILL BE FULLY VACCINATED BY THE TIME OF THEIR RESERVATION DATE INCLUDING ANY BOOSTERS THAT ARE AVAILABLE FOR WHICH THEY ARE ELIGIBLE.
2. We have discontinued taking reservations for the Rose and Morning Glory Suites and are no longer taking reservations for any accommodations for the months of April and May. We will honor the April and May reservations from guests who are fully vaccinated and the few remaining reservations in the Rose and Morning Glory. If these guests (or any guests) leave their suites to go in the common areas of the house, they must wear masks unless they are eating. Innkeepers and cleaning staff will wear masks at all times in common areas or in guest apartments if, for some reason, they need to be there.
3. To reduce guest exposure to one another and to staff, guests in the Sunflower and Iris apartments who have opted for the B&B option will receive a room service breakfast rather than served in the dining room.
4. We will do our best to eliminate any surfaces that may be possible sites of contagion such as using disposable sugar, salt and pepper packets, etc. All surfaces that may be touched by people such as chairs, railings, etc. will be sanitized frequently.
5. Hand sanitizer will be readily available and we ask guests to use it frequently.
6. Guests' apartments will be thoroughly sanitized between guests according to COVID 19 guidelines as well as given the normal thorough Sunrise Landing sanitized cleaning. We will endeavor to block out at least one day between guest reservations in order to completely ventilate the apartment for the next guests.
7. We will not be refreshing accommodations during a guest's stay but will provide fresh towels and any other refresh of supplies a guest may need, upon request.
8. We are researching whole house air filtration systems and one shall be installed if proven effective, in order to further provide for the safety of all.
9. We waive our reservation cancellation policies; if guests feel ill or have any symptoms of COVID in the immediate time period prior to reservations, OR obviously if they test positive, they should not come. We ask that they notify us of cancellation as soon as they can and they will not be charged regardless of how close it is to the reservation.
10. If guests would like to watch a movie DVD, they should check the list of current selections in their room information book and call Barbara's cell phone at 585 314-0878, giving us your request (name of movie and date and time needed) and it will be brought to you.
11. These requirements are a "work in progress" and will be posted on our website and may change and be updated as needed depending on the course of the pandemic.
12. We realize and sincerely regret that some of these policies may change our guests' experience at Sunrise Landing. It is our hope that all will understand that they are being enacted to provide safety for all during this continuing pandemic.

HISTORY AND RATIONALE FOR THE PRECEDING POLICIES: In March of 2020 as COVID 19 exploded worldwide, we made the difficult decision not to open Sunrise Landing that year. Ultimately Sunrise Landing remained closed for two long years. We had concluded that given the degree of risk, the reduction in services and new policies

that would need to be enacted to assure the safety of staff and guests, that was the better option.

Then, the widespread availability of the COVID 19 vaccine and the temporary decline in cases provided us some assurance that we could re-open safely. However, due to the lower than optimal vaccination rates, the variants emerged and began to rapidly spread mostly among the unvaccinated. That said, medical experts tell us that while vaccination remains the most important tool to avoid serious illness from COVID 19, it doesn't provide absolute protection against infection. The upsurge in COVID 19 cases, hospitalizations, and deaths is concerning as we anticipate opening and we again considered remaining closed for 2022. At this point we have opted for a comprehensive safety plan instead.

At the time of this writing, the Pandemic is surging worldwide and still, there is much we don't know about the newly detected Omicron variant. Scientific reports regarding the future course of the COVID 19 Pandemic are dire. As innkeepers who are both in a high-risk group for COVID 19 ourselves, as well as responsible for the safety of our many guests, we must plan for an uncertain future.

In writing this safety plan, we are attempting to utilize all the tools at our disposal to keep ourselves, our staff, and our guests as safe as possible from COVID 19.

Thank you for your understanding.
Bob and Barbara Schiesser
12-2021